# WHY AMERICAN INTEGRITY?

Creating innovative and comprehensive property insurance solutions for our customers. That's our sole mission at American Integrity Insurance, and we strive to do it better than all others.

American Integrity Insurance is committed to providing homeowners with sound, comprehensive insurance coverage and an extraordinary customer experience. We strive to be a valued partner to our policyholders, agents, and community.

### STABILITY CUSTOMERS CAN COUNT ON

Demotech Rated: A Exceptional

BBB Accreditation: A+

- All Reinsurance partners are "A" rated by AM Best
- Reinsured to cover 4+ hurricanes in a single season
- \$653.8M in-force premium
- \$100M+ surplus

# SATISFIED CUSTOMERS, AGENTS, AND EMPLOYEES

- 84% customer overall satisfaction rate
- 93% agency partner satisfaction rate
- Consistently rank as a Top Workplace in Tampa Bay Times and in the United States, and a Business Insurance Best Workplace



We strongly believe in our core values of integrity, commitment, teamwork, humility, passion and fun, and use those values to help guide every decision we make.



# **INDUSTRY LEADERSHIP**

- Founded in 2006 in response to the unprecedented back-to-back hurricane season, and have weathered every storm since alongside our customers
- Throughout legislative session and beyond, we're on the front lines advocating for legislative reform that benefit our policyholders and agents
- Committed to ongoing prudent growth as we expand our regional footprint

## **CLAIMS HANDLING**

- Almost 80% customer satisfaction with claims timeliness and resolution
- We partner with a vetted network of preferred contractors who can assist with all types of repairs
- 24/7 claims reporting and emergency services available













